

January 9, 2006
Christone Enterprises
125 West First Street
O'Fallon, IL 62269

Dear Chris,

Now that our house in O'Fallon has sold, I feel compelled to write and thank you for the outstanding service you have provided us these last 10 years. When we received PCS orders in January of 1996, I fully expected to sell our house in O'Fallon prior to leaving. As the time grew shorter without any serious offers for our home, my concern about having two payments grew. As a solution, your property management company was recommended by another military member. I was initially skeptical of your assurances that my property would rent quickly for the price you recommend. Within two days, my property had renters who signed a three-year lease. My plan was to get assigned back to Illinois after three years when the renter's lease was up and move back into our home. However, the Air Force had other plans for us when we were given an assignment in Arizona. You found new renters so fast our property did not sit vacant for even one day! The new renters signed a two-year lease as we again planned to get assigned back to Illinois and move back into our home. As it turned out, you negotiated a full asking-price purchase offer from them and we were able to close the sale long distance without ever leaving Arizona.

Throughout this time, there was the minor and major maintenance associated with property management. The heat pump failed, the house was struck by lightning and the compressor went out. You took care of these problems as they occurred, recommended preventative maintenance as needed and coordinated landscaping work to keep the property looking good. I never had any concerns about the quality or necessity of any actions you took, or the recommendations you made.

I would like to express my gratitude for the high quality of service we always received.

Sincerely,

Jesse E. Hamby

*We have Jesse's
permission to run
this as an Ad in
the CONTACT mag.
Scott officer's
wives. Chrb.
an*